Online Account Access & Instructions

Healthy Dollars provides you 24/7 access to your account online. Through this secure portal, you can:
- View account balances
- View your transactions
- Update demographic information
- Enter and update direct deposit information
- Enter claims and upload documentation

Instructions
- To set up your account online go to www.healthydollarsinc.com or download our app which is available on the Apple App Store and the Android Market!
- Click on “Check Account Balances” and choose Register
- Select a Username (Please note that the system is highly used, so you may need to get creative with the username you select.)
- Choose a password. 8-15 characters long, alpha-numeric and include a special character.
- Enter your first and last name.
- Enter your email address
- Enter your employee ID: Enter your employee ID:
  - If you are NOT on the BCBS Plan (FSA Only) your employee ID your DOB in the following format (including leading zeros – must be 11 digits) 000MMDDYYYY.
    - If your birthdate is 1/15/75, your ID would be 00001151975
  - If you are on the BCBS Gold CDHP Plan this is a combination of your BCBS ID number (without the ZIA) and your Member number (01) – Using the example on the card example below, the ID number would be V12345678900001
- Registration ID: Change the drop do “Card Number” and enter your 16-digit Healthy Dollars Card Number.

Customer Service
Business Hours
- Monday – Thursday 8am – 6pm
- Friday 8am – 5pm
Contact information
- service@healthydollarsinc.com
- Local: 802-876-5072
- Toll Free: 877-900-6979

Member: 01
FIRST NAME
LAST NAME
ID:VEV123456789000

Effective Date: 01/01/2019