

Frequently Asked Questions Document

Q: Why 1:1?

A: CSD believes that the integration of technology is essential to motivating and engaging students in rigorous and relevant lessons. 1:1 technology provides anytime/anywhere learning and opens the doors to the critical thinking and problem solving skills that students need to compete and contribute in our local and the global society.

Q: How will students be prepared for the responsibility of having their own computing device?

A: The 1:1 initiative will become a part of the student's everyday classroom experience. CHS and CMS teachers will ensure that they have the skills needed to teach your student how to use his or her device to the fullest potential. Your student will learn: digital citizenship, internet safety, collaborative communication skills and more. Students will also learn how to care for and protect their laptop or chromebook.

Q: What are the expectations of responsible and appropriate use for the device?

A: Please see the 1:1 contract [CSD 1:1 Contract](#) and the [Acceptable Use Policy](#).

Q: How will the student's device be identified?

A: Each device will have a unique serial number and a label.

Q: Will students be required to bring their device every day?

A: Yes. Students are required to bring their device **fully charged** to school every day. If they forget their device a parent may be called to bring it. There are limited locations in the school for charging. Students should plan accordingly.

Q: What will happen if a student does not bring his or her device to school?

A: Students will still be responsible for the completion of their classwork, without the use of the device. These are the same expectations that would apply if a student forgot a textbook or other class resource.

Q: What if the student does not have Wi-Fi access at home?

A: WI-Fi access is available to students at CMS & CHS before and after school. Students can also use community access points such as the public library or a local businesses. Please also be aware that Google Docs and many other apps are available offline. Low cost internet can be found at Schools and Libraries Lifeline program <http://www.lifelinesupport.org/ls/> and <http://www.cheapinternet.com/low-income-internet>.

Q: How will printing to the variety of printers the school currently has work?

A: Students will have a variety of printers around the school that they can print from. However, printing should decrease as more of the resources and activities are digital and many teacher prefer work to be handed in electronically.

Q: What happens if a parent does not want the student to bring the device home?

A: This is a decision that needs to be made by parents. Please understand that students are responsible for the completion of all necessary work related to the child's classes. In our research, we found that only a few families opted out of this program.

Q: If I do not want my device do I have to take it?

A: No -however, you may not be able to print on campus. If you are a CHS student and taking yearbook and or Music Technology then you will need our device in order to take this class. We will not be loading school district software on your personal device.

Q: Where can students store their laptops if they are involved in after school activities (sports, clubs, field trips, etc.)?

A: During after school activities, students should secure their laptops in their lockers and pick them up after their activity. On weekdays, CHS and CMS buildings will be accessible through the front doors until 9:00 p.m. (buildings may be left open later during special events).

Q: Why was this particular device selected?

A: The 1:1 Leadership Team Committee worked with our technology department to test several devices. CHS faculty and the current 10th grade class assisted us with the selection of this device. As a group we identified the necessary requirements to accomplish the district goals. After review of the needs and the testing of the devices, the laptops were selected for CHS and chromebooks for CMS because it met the requirements and provides for instructional flexibility.

Q: How will this initiative impact the parents of CHS and CMS Students?

A: Parents are urged to talk to their student about this exciting initiative. They can also talk to their student about the character attribute of responsibility. Students will need to care for their device, charge it, and use it to the fullest potential. With parental support, the district is certain that students will benefit from 1:1 technology and instruction.

Q: Does this mean that students will not have textbooks?

A: No, students will continue to have textbooks; however, they can expect fewer textbooks. Some students may be enrolled in courses that continue to utilize class sets of textbooks to supplement classroom instruction. It is important to note that the curriculum is not dictated by the textbook. The textbook is one of many resources used to deliver the curriculum (just as the laptop is one tool for instruction).

Q: Will the discipline code be altered to accommodate this new learning environment?

A: The Committee reviewed our current policies and determined that they address discipline issues that relate to 1:1, should they arise. For example, if a student is determined to have stolen another student's device, the policy currently in place for theft is applicable. While the current policies address discipline issues, we will be reviewing them at the end of the year based on how this year goes.

Q: What will prevent students from accessing inappropriate sites?

A: The Children's Internet Protection Act (CIPA) requires the District to provide web filters for students while on campus. The web filtering does not provide protection while off campus. At home, we suggest parents set up guidelines for students. You can find answers to many internet safety questions at

<https://www.common sense media.org/privacy-and-internet-safety>

Please be aware that when not at school students are not filtered. We do recommend that parents monitor your students as needed.

Q: Will the device be turned in each year?

A: Yes. All students' will return their device so that it can be inventoried, assessed for damage and stored for the summer.

If student withdrawal during the school year, then students must return the device and it must be returned in working condition. Please be aware fines may be assessed for any damages to the device.

Q: Will homeowners insurance cover the device?

A: We encourage families to purchase an insurance plan from a 3rd party. Each family should check with their personal home owners insurance agent to check for coverage. The school will provide information about insurance options or parents can check with their homeowners policy to see if they can cover the devices.

3rd Party Insurance Carriers (annual insurance):

<http://www.studentinsurancepartners.com/>

<https://www.worthavegroup.com/laptop-insurance/>

Q: Will there be any cost to a parent/guardian?

A: There will be no charge for the initial device and peripherals. However, cost for services, repairs, and/or replacements may incur. These fees cannot be charged to a student's account. Fees must be paid upon delivery of service.

Q: Will students who qualify for the free/reduced program be required to pay the full cost for a lost device?

A: Yes. This is in-line with our current policy which requires students on the free/reduced program to pay the full cost for a lost textbook. However, there will be information on possible insurance coverage provided at the Parent Information Sessions in August.

Q: What happens if a student's device is stolen?

A: We will encourage families to purchase a 3rd party insurance plan that will cover this. If the device was stolen off campus, the theft of the device must be immediately reported to the police. A copy of the police report must be provided to your child's school the next day school is in session. If the device was stolen on campus, the theft of the device must be immediately reported to a principal. The school will investigate and make every effort to recover the device and make a determination on next steps. The parent/guardian will be responsible for full replacement cost of the device unless they have insurance. All parents should discuss safety precautions with his or her child. Students are responsible for devices just as they are responsible for textbooks.

Q: What happens if a student loses his or her device?

A: We will encourage families to purchase a 3rd party insurance plan that will cover this. This initiative is the perfect opportunity for our families, community, parents, and staff to demonstrate the character attribute of responsibility. However, if lost, the parent/guardian will need to pay the full replacement cost of the device. The student should fill out a lost device form in the Genius Bar. If a student loses their device, they will still be responsible for all of the work related to their classes.

Q: What happens if a device is not working?

A: The student should bring the device to the Genius Bar and fill out a device repair form. The student will be issued a device on loan, if available, while the issue is resolved. Depending upon the issue or service required, students and families may incur costs fix the laptop.

Q: Who will provide technical support for the devices?

The CSD IT Department, along with students working in the Genius Bar will provide onsite technical support at CHS in the Genius Bar. On site technical support will be provided at CMS from 8:00am - 10:00 am in the back of the Library.

Q: If I withdraw my child from school, what must I do?

A: You must return your device to school or pay the full price of the device. We will not release your student's records until payment has been received.

Q: What is the process of paying for the repairs or replacement?

A: Parents or students are asked to make a check payable to the Colchester School District. Payment can be given to the school main office or mailed in. We are happy to set up payment plans for families that request this.